Darnell Lucky

To create the two alternate versions of my resume, I used AI by giving specific prompts that focused on tailoring my experience toward different industries. For the Customer Service version, I used a prompt such as: "Re-write my resume to highlight customer service experience, communication skills, and POS skills. Emphasize teamwork, problem-solving, and handling customers in fast-paced environments." This version focused more on interacting with customers, conflict resolution, and service-based responsibilities.

For the Food Service Management version, I used a prompt such as: "Re-write my resume to fit a food service leadership or management role. Highlight teamwork, shift leadership, food preparation, safety standards, and training new employees." This version emphasized leadership, organization, and operational skills instead of front-facing customer interaction.

By comparing the versions, I learned how much changing the framing of the same experiences can target different employers. Prompt engineering allowed me to control tone, skills, and emphasis. It also showed how important wording is when tailoring a resume for specific industries.